



GLOBAL SUPPORT PACKAGE

Uplift your operations





PROFIT FROM PERFORMANCE

As an operator your main expectations are:

- > The guarantee of your engines availability.
- > The reduction of your costs.
- > A controlled budget by smoothing expenses.

This is the aim of the Global Support Package.

The GSP contract is a long term partnership between you and us. It enables both parties to have a mutual understanding and develop a highly efficient working relationship.

An example is the 10-year contract signed with the French military and public services.

The contract covers 2000 engines with 25 different versions.



100% FLEXIBLE, 100% TAILORED

Vital to your activity, ensuring your engines' **availability** is at the heart of our activities. And because no one knows your engine better than the people who made it, we can build a GSP program together that best suits your specific fleet and activity.

BETTER, FASTER

Your missions are highly demanding, you really need to focus on flying. A GSP contract can include:

- > Automatic stock replenishments (you choose the type of equipment to be covered),
- > Scheduled and unscheduled maintenance (you choose the level of maintenance to be covered),
- > On-site expertise and customized daily technical support,
- > Fleet management,
- > Maintenance procedures and Technical Publication optimization,
- > Customized training courses,
- > Stock management.







CHOOSING A GSP CONTRACT

With a GSP contract, you transfer your technical and logistical issues to a global company of over 6000 employees entirely focused on helicopter engines.

ALL ROUND VISIBILITY

You know where you are at all times in terms of both operational readiness and expenditure. The fixed rate terms of a GSP minimizes overall costs, enabling tight budget controls and optimum economic visibility.

PRECISION APPROACH

A GSP contract allows you to benefit from a leading edge expertise: Our controls begin with manufacturing and go on into life-long support services, which leads to consistent start-to-finish excellence.

ANTICIPATION THROUGH TRENDS FOLLOW UP

The more your maintenance and the trends are monitored, the more your fleet management will be efficient. GSP offers you this close follow up. Anticipated parts requirement schedules and personalized maintenance tasks reinforces efficient cost-effective forward planning.

Moreover, regardless of the repair work performed, GSP includes immediate and comprehensive updates of the engine documentation and technical publications.

READY TO TAKEOFF

Because you may have to take off at any time GSP gives you peace of mind:

- > 24/7 hotline for immediate technical assistance,
- > On-call availability to intervene on site,
- > On field presence to perform repairs or upgrades,
- > Shipment of the engines, modules or accessories to Safran Helicopter Engines' workshop worldwide,
- > Spares replacement according to contracted deadlines.





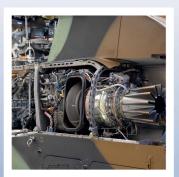






MORE INFORMATION, MORE EXPERTISE





SAFRAN HELICOPTER ENGINES OPERATORS ON LINE SUPPORT

Available 24/7, TOOLS is an internet portal entirely dedicated to operators.

- > Keep your Technical Publications up to date by downloading your Service Letters, Service Bulletins and Temporary Revisions,
- > Receive notifications of new documents via e-mail.
- > Download electronic commercial
- > Access the online self-assessment tests,
- > Learn more about Safran Helicopter Engines services.

CUSTOMIZED TRAINING COURSES

An experienced mechanic with the latest technical and maintenance skills is a key to high performance.

For this, your GSP program can include tailored maintenance training programs about engines, modules and accessories.

The courses are carried out at the operator's facilities or in of Safran Helicopter Engines' worldwide Training Centres.



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